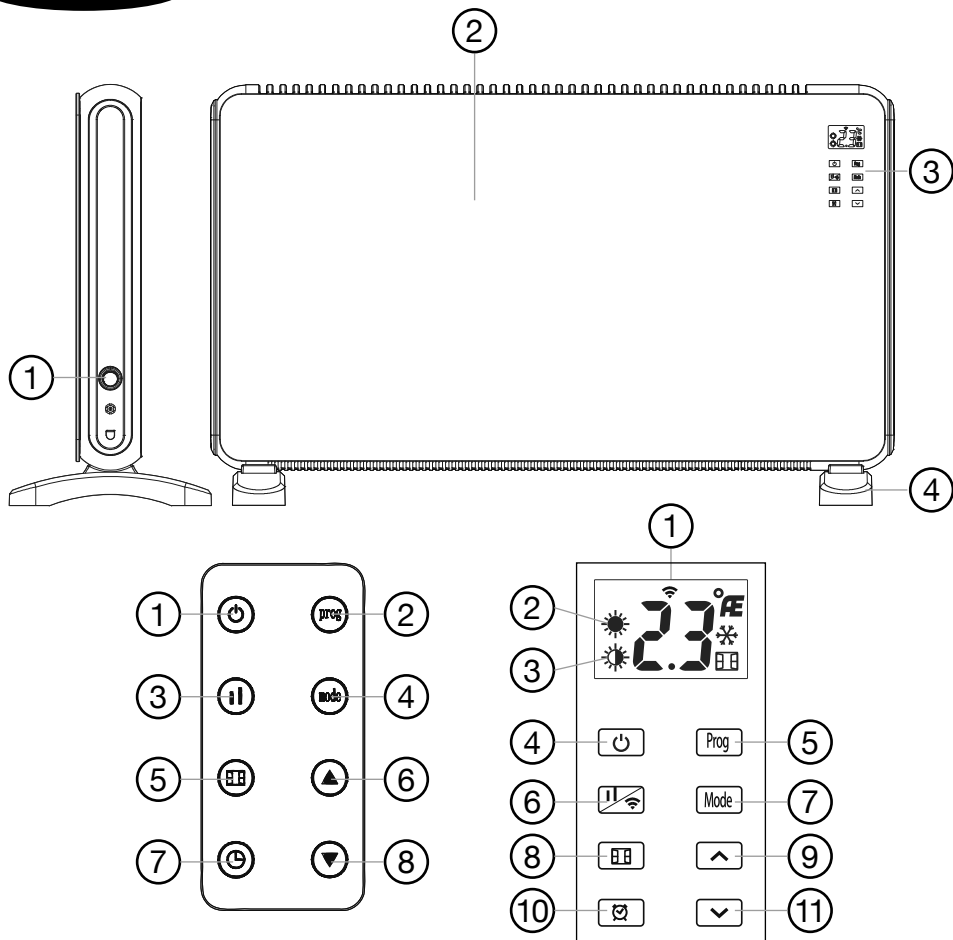


This product is only suitable for well-insulated spaces or occasional use.

[www.blackanddecker.co.uk](http://www.blackanddecker.co.uk)

**BXCV41011GB**



### What's in the box

Instruction Manual  
Glass Panel Heater  
Remote Control  
Feet  
Screws  
Wall Plugs  
Wall Mounted brackets

### Features

1. On/Off switch
2. Glass panel heating surface
3. Control panel
4. Feet brackets

### Remote Control

1. Power On/Off key
2. Program key
3. Heat selection key
4. Mode key
5. Open window key
6. Up key
7. Timer key
8. Down key

### Control Panel

1. LED display
2. High Power indicator
3. Low Power indicator
4. Power On/Off key
5. Program key
6. Heat selection/WiFi key
7. Mode key
8. Open window key
9. Up key
10. Timer key
11. Down key

### Intended Use

Your BLACK+DECKER BXC41011GB 2KW Smart Glass Panel Heater has been designed for heating small and medium spaces up to 15m<sup>2</sup>.

This appliance is intended for indoor household use only.

Thank you for choosing BLACK+DECKER. We hope that you will enjoy using this product for many years.

### Safety Instructions

**▲WARNING:** Read all safety warnings and all instructions. Failure to follow the warnings and instructions listed below may result in electric shock, fire and/or serious injury.

- ◆ Read this manual carefully before using the appliance.
- ◆ Retain this manual for future reference.
- ◆ The intended use is described in this manual.
- ◆ The use of any accessory or attachment or the performance of any operation with this appliance other than those recommended in this instruction manual may present a risk of personal injury.
- ◆ Remove the unit from its packaging and check to ensure it is in good condition before using.
- ◆ Do not let children play with parts of the packing (such as plastic bags).

**▲WARNING:** When using mains powered appliances, basic safety precautions, including the following, should always be followed to reduce the risk of fire, electric shock, personal injury and material damage.

### Using Your Appliance

Please read the operating instructions carefully before using your heater for the first time.

- ◆ Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- ◆ The heater must not be located immediately below a socket outlet.
- ◆ The appliance air inlet and outlet openings must not be obstructed in any way.
- ◆ **▲WARNING:** In order to avoid overheating, do not cover the heater.
- ◆ Do not use this heater if it has been dropped.
- ◆ Do not use if there are visible signs of damage to the heater.
- ◆ Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.
- ◆ Use this heater on a horizontal and stable surface, or fix it to the wall, as applicable.
- ◆ **▲WARNING:** Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

- ◆ **▲WARNING:** To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1m from the air outlet.
- ◆ If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- ◆ Never move the heater whilst operating, always unplug heater when not in use.
- ◆ Never use the appliance if the appliance or supply cord is damaged. The appliance may only be opened up and repaired by authorised qualified personnel.
- ◆ This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- ◆ Children of less than 3 years should be kept away unless continuously supervised.
- ◆ Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- ◆ **▲CAUTION:** Some part of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- ◆ Close supervision is necessary when the product is used by or near children or infirm persons.
- ◆ Do not allow children to play with the appliance.
- ◆ Do not let the supply cord hang over the edge of a table or counter or let it come into contact with any hot surfaces.
- ◆ Before use ensure the cable is fully extended and is not in contact with any part of the heater.
- ◆ Do not pull the plug out by the supply cord as this may damage the plug and/or the supply cord.
- ◆ Do not carry the appliance by the supply cord.
- ◆ Do not use this product for anything other than its intended use.
- ◆ This appliance is for normal household use only.

- ◆ FOR INDOOR USE ONLY. Do not use the appliance outdoors.
- ◆ Do not operate with wet hands.
- ◆ Do not leave the appliance unattended when switched on.
- ◆ The use of accessory attachments is not recommended by the appliance manufacturer. Use of an extension cable with this appliance is not recommended.
- ◆ Ensure that no other high current appliances are plugged into the same circuit with your heater as an overload can occur.
- ◆ Always unplug the appliance when not in use or before cleaning.
- ◆ Do not operate any product with a damaged supply cord or plug, or after the product malfunctions, or is dropped or appears damaged in any way.
- ◆ The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.

### Safety Of Others

- ◆ Cleaning and user maintenance should not be undertaken by children without supervision.
- ◆ Take care when any appliance is used near pets.
- ◆ Do not allow the cable to become twisted or come into contact with children.

### After Use

- ◆ While cleaning, DO NOT use a wet cloth or use water on any part of the unit, as this may cause a short circuit or electrical shock.
- ◆ Keep this unit clean. Do not allow objects to enter the ventilation opening as this may cause electric shock, or damage to the unit. Switch off at the wall socket then remove the plug from the socket when not in use or before cleaning.
- ◆ Check all inlets and outlets from time to time for accumulated dust.
- ◆ Disconnect the unit from mains outlet when it is not in use, or before relocating or cleaning it.
- ◆ Switch off, remove the plug from the socket and let the appliance cool down before leaving it unattended and before changing, cleaning or inspecting any parts of the appliance.
- ◆ When not in use, the appliance should be stored in a dry place. Children should not have access to stored appliances.

## Inspections And Repairs

- ◆ Do not attempt to dismantle, repair or remould any part of the unit. This should only be done by a qualified service agent. Even the change of supply cord should be done by a qualified person.
- ◆ In the unlikely event the appliance develops a fault, stop using it immediately and seek advice from qualified BLACK+DECKER service facility.
- ◆ In case of technical problems, switch off the product and do not attempt to repair it yourself. Return the appliance to an authorised BLACK+DECKER service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned precautions and instructions, could affect the safe operation of this product. Further information about authorised BLACK + DECKER service facilities can be found on [www.2helpu.com](http://www.2helpu.com)
- ◆ Do not immerse cables, plugs or any part of the appliance in water or any other liquid.
- ◆ Operate the unit only at the voltage specified.
- ◆ Do not use the unit near open windows, as contact with rain and other natural elements could cause an electrical hazard.
- ◆ Do not put heavy objects on the appliance.
- ◆ Do not tip the unit on its side.
- ◆ Never insert any other object into the unit body to avoid any hazard or unit failure.
- ◆ Do not put the unit close to heat-generating devices or near flammable and dangerous materials.
- ◆ Do not use near or point the heater towards furniture, animals, curtains or other inflammable objects. Keep combustible materials, such as furniture and bedding, at least 1 metre from the front, sides, and rear of the heater.
- ◆ Do not place the supply cord under carpet, rugs or furniture.
- ◆ For optimal airflow circulation, leave a distance of at least 1 metre around the appliance on every side.
- ◆ Always direct the airflow in order to optimise heating. Avoid corners, small objects and other surfaces or objects which may impede the airflow.

## Additional Safety Instructions for This Appliance

- ◆ Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
- ◆ Arrange the supply cord such that it is not a trip hazard.
- ◆ Ensure that the unit is switched off after use.

- ◆ The appliance must be positioned so that the plug is accessible.
- ◆ Always turn the heater off and unplug it from the mains before attempting to move it.

**▲WARNING:** Do not place the unit on or near a hot gas electric burner.

### Information regarding substances of very high concern (SVHC) according to the Regulation 1907/2006/EC (REACH).

- ◆ This product contains Lead, (substance SVHC), CAS Number: 7439-92-1 and Cadmium (substance SVHC), CAS number: 7440-43-9

### Labels on Appliance

- ◆ The following pictograms along with the date code are shown on the appliance:



**▲WARNING:** Do not cover

**▲WARNING:** Before assembling, switch the appliance off and remove the plug from the socket.

### Electrical safety

**▲WARNING:** Before use, check that the mains voltage corresponds to the voltage on the rating plate.



This product must be earthed.

- ◆ Appliance plugs must match the outlet. Never modify the plug in any way.
- ◆ Do not use any adapter plugs with earthed (Class I) appliances. Unmodified plugs and matching outlets will reduce the risk of electric shock.

- ◆ To avoid the risk of electric shock, do not immerse the cord, plug or appliance in water or other liquid.
- ◆ If the supply cord is damaged, it must be replaced by the manufacturer or an authorised BLACK+DECKER Service Centre in order to avoid a hazard.

**▲WARNING:** Before assembling, switch the appliance off and remove the plug from the socket.

### Mains plug replacement

**▲WARNING:** The above section on mains plug replacement is for authorized service centre persons.

If a new mains plug needs to be fitted:

- ◆ Safely dispose of the old plug.
- ◆ Connect the brown lead to the live terminal in the new plug.
- ◆ Connect the blue lead to the neutral terminal.
- ◆ This product is class I (earthed), connect the green/yellow lead to the earth terminal.

Follow the fitting instructions supplied with good quality plugs. Any replacement fuse must be of the same rating as the original fuse supplied with the product.

### Features

1. On/Off switch
2. Glass panel heating surface
3. Control panel
4. Feet brackets

### Remote Control

1. Power On/Off key
2. Program key
3. Heat selection key
4. Mode key
5. Open window key
6. Up key
7. Timer key
8. Down key

## Control Panel

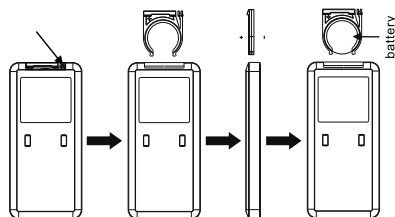
1. LED display
2. Power On/Off key
3. Program key
4. Heat selection/WiFi key
5. Mode key
6. Open window key
7. Up key
8. Timer key
9. Down key

## Use

About the Controls

- ◆ 2 power settings
- ◆ Daily and weekly timers
- ◆ Alarm function
- ◆ Adjustable thermostat from 5-40C.
- ◆ Open window function
- ◆ Remote control
- ◆ Smart WiFi functionality

## Inserting the Batteries



This unit can be operated through its built-in control panel or through the included remote control.

Important: Follow the instructions of use and the recycle rules given on the battery packaging.

- ◆ The remote control requires 1 CR2025 3V lithium battery (included).
- ◆ Open the battery compartment by pushing the locking tab to one side, then sliding the cover down.
- ◆ There is a tab on the battery cover which must be pressed to one side before it can be removed.
- ◆ Insert the battery into the compartment, observing the polarity in the diagram (see below drawing).
- ◆ Close the battery compartment.

**Note!** Ensure the battery cover is firmly secured into place before attempting to use the remote.

- ◆ Your remote control is now ready for use.

**⚠WARNING: DO NOT INGEST BATTERY; CHEMICAL BURN HAZARD.** This product contains a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.

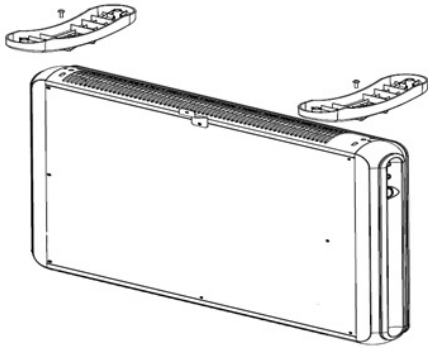
- ◆ Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children.
- ◆ If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
- ◆ If the coin cell battery contents come into contact with the skin, immediately wash area with mild soap and water. If coin cell battery liquid gets into the eye, rinse water over the open eye for 15 minutes or until irritation ceases. If medical attention is needed, the battery electrolyte is composed of an organic solvent and lithium salts.
- ◆ Do not incinerate or dispose of appliance together with household waste material! Appliances that have reached the end of their life must be collected separately and returned to an environmentally compatible recycling facility.

## Installing the Feet

This unit can be used wall-mounted or free-standing

- ◆ To use the heater as a freestanding unit, start by installing the feet.
- ◆ To install the feet, turn the heater upside down, as shown in the picture below, and locate the foot notches at either end of the base.
- ◆ Align the two tabs in each of the foot brackets with the corresponding notches on the base of the unit, then use one of the included screws to secure them into place, as shown in the picture
- ◆ Ensure the feet are correctly positioned before attempting to use the unit. The feet are correctly installed if the two screws on the base of the unit sit flush inside the two U-shaped sections of each foot bracket, and the screw-hole on each of the brackets is facing outwards.

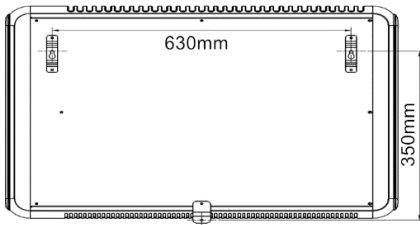
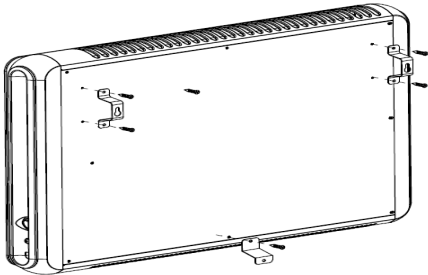




### Wall-mounting the Unit

To wall-mount the unit, carry out the following instructions:

1. Mark out position of the drill holes on the wall using the dimensions shown in the diagram below.
2. Affix the two top brackets to the unit using the included 4xST4x14mm screws to secure them into place, as shown in the figures below.
3. Once the top bracket is firmly secured, remove the screw at the bottom of the unit's back panel and use it to affix the bottom bracket to the unit, as shown in the figures below.




- ◆ Drill the holes into the wall and insert one of the included wall plugs into each of them. Once the wall plugs are in place, use the included 4x ST4x36mm screws to mount the unit onto the wall.

**⚠ CAUTION!** Take care to ensure the unit is firmly secured to the wall before attempting to use it.










- ◆ The unit is now ready for normal use.


### Turning the Unit On or Off


- ◆ To power the unit on, plug it into a compatible mains socket and push the On/Off switch to the 'On' position, represented by the symbol 'I'. There will be a sound prompt.
- ◆ Once the unit is switched on, press the  key on the remote control or the unit's control panel. The control panel will illuminate.
- ◆ Press this key again when the unit is in operation to put it into Standby mode. The control panel will go out.
- ◆ To turn the unit off completely, push the On/Off switch down to the 'Off' position, represented by the symbol 'O'.
- ◆ **⚠ WARNING:** DO NOT touch the grille while the heater in operation, as it will be very hot and there will be a risk of burns.
- ◆ **⚠ WARNING:** DO NOT store the unit directly after turning it off. Allow for time for the unit to cool down before storing.

### Setting the Date and Time



To use the unit, begin by setting the date and time. To do this, carry out the following steps:

- ◆ Turn the unit on and long-press the  key to activate the day selection function. The text 'd1' will flash on the unit's LED display.
- ◆ Press the   keys to select and set the days of the week, from 'd1' to 'd7'. Once all the days have been correctly set, press the  key to move on to time selection.
- ◆ Once the time selection function is active, use the   keys to set the correct time in hours, from 00 to 23. When the correct time in hours is set, press the  to move on to the minute selection function.
- ◆ Once the time selection function is active, use the   keys to set the correct time in minutes, from 00 to 59. When the correct time in minutes

is set, press the  to confirm the selection and conclude the process.

- ◆ Once the date and time have been set, touch the  key while the unit is in Standby mode to bring them up. The unit will display each of them for 1 second, then return to displaying the current room temperature.



## Heat Setting Selection

- ◆ This heater offers a choice of 2 heat settings – Low (1000W) and High (2000W).
- ◆ Press the  key on the unit's control panel or the  key on the unit's remote control to cycle through and select the available heat settings. The corresponding indicator will be displayed on the unit's LED screen, and the unit will automatically adjust to the selected mode within a few seconds.
- ◆ Press this key again at any time to switch to the other heat setting.

**Note!** The unit's default working mode is High (2000W).

## Temperature Control



- ◆ This heater is equipped with an adjustable thermostat, which allows for temperature control within each of the 2 heat settings.

- ◆ To adjust the temperature, start by pressing the  key on the unit's control panel or the  key on the unit's remote control to select one of the two available heat settings.
- ◆ Once the Temperature Selection function is active, use the + and – keys on the remote control or the unit's control panel to increase or lower the heating temperature by increments of 1, from 5 to 40 degrees. Press the '+' key to increase the temperature, or the '-' key to decrease it.

**Note!** The unit's default working temperature is 24 degrees.

## Mode Selection




This unit is equipped with a choice of 5 pre-set mode and one customizable mode.




- ◆ Press the -button to cycle through and select the available operational modes, from P1 to UP.
- ◆ Press -button again when "UP" is active to access the customizable program.
- ◆ Once the customizable mode is selected, set the time and temperature as described in the corresponding sections of this instruction manual.
- ◆ Refer to the table below for more information on each of the available modes.










Week	Mode	Working mode						
		Anti-frost	Comfort	Anti-frost	Comfort	Anti-frost	Comfort	Anti-frost
Mon-Sun	P1		00:00-24:00					
Mon-Fri	P2	00:00-06:30	06:30-08:30	08:30-17:00	17:00-22:30	22:30-24:00		
Sat-Sun		00:00-07:30	07:30-10:00	10:00-12:00	12:00-14:00	14:00-17:00	17:00-22:30	22:30-24:00
Mon-Fri	P3	00:00-06:00	06:00-17:00	17:00-24:00				
Sat-Sun		00:00-24:00						
Mon-Sun	P4	00:00-06:00	06:00-22:00	22:00-24:00				
Mon-Sun	P5	00:00-24:00						


## The UP Function

The UP function allows for up to three customized working periods for the unit.

- ◆ To access the UP function, start by selecting it from the Mode Selection menu, as detailed in the corresponding section of this instruction manual.
- ◆ Once the Up function is active, touch the  key to enter custom mode. The text 'd1' will show on the unit's LED display. When this occurs, touch the   keys to bring up the first programmable working period. The text '1' will show on the unit's LED display, and the High power indicator will begin to flash.



**Note!** Alternatively, press the  key instead of the   keys to keep the appliance in Defrost mode.




- ◆ Touch the   keys again to set the starting time for the program, from 0 to 23. Press the  key to confirm the setting and move on to the finishing time.
- ◆ Touch the   keys again to set the ending time for the program, from 0 to 23. Press the  key to confirm the setting and move on to programming the second custom working period.
- ◆ Repeat the steps above to program the remaining two custom working periods. The High temperature indicator will stop flashing once all three periods have been set.
- ◆ Press the  key after one or more custom working periods have been set to view them.
- ◆ To select the custom working period for a specific day, press the  key to bring up the date and time menu, select the corresponding day from 'd1' to 'd7', then press the  key to activate the custom working period for the selected day.

**Note!** If no input is made within two minutes after pressing the  key, the unit will automatically cancel the function.

## Setting a Timer




This heater is equipped with a 24-hour timer.

- ◆ To set a timer, start by pressing the  button to select operational mode P1.
- ◆ Once mode P1 is selected and active, touch the  key to activate the timer. The corresponding indicator will light up on the unit's control panel to show the timer function is active.

- ◆ Once the timer function is active, use the   keys to select and set the desired operational length for the timer, from 0 to 24 hours. The unit will automatically save the selection within 5 seconds of inactivity, and a countdown timer will begin on the unit's LED display.
- ◆ Press the  key twice when a timer is in operation to cancel it. The corresponding icon on the unit's LED display will go out, and the countdown timer will stop.

## The Open Window Detection Function

This unit is equipped with an energy-saving open window detection function, through which the unit automatically stops heating if room temperature drops more than 5°C over a period of ten minutes, and does not rise again for the next 30 minutes.

- ◆ Press the  key on the unit's control panel to activate the open window detection function. The  indicator will illuminate on the unit's control panel.
- ◆ Press this key again while the open window detection function is active to cancel it. The  indicator will go out.

## The Child Lock Function

This unit is equipped with a child lock function, which prevents accidental button presses.

- ◆ Long press the Up and Down keys together to activate the child lock function. The screen will briefly display [\_\_\_] to show this function is active. The unit will show this graphic again if any buttons are touched while the child lock function is active.
- ◆ Long-press the two keys together again while the child lock function is active to deactivate it.

## Restoring Default Settings

To restore the unit's default settings, quickly touch the 'Heat Selection/WiFi' and Down key together twice. When the unit is next plugged in, all custom settings, timers and working periods will have been erased.

## Connecting to WiFi/Downloading The App

- ◆ To start using the 'BLACK+DECKER Home' app, begin by downloading it from the Apple App store or the Google Play store. Scan the QR Codes shown below to download the app directly from either store.
- ◆ Follow the instructions in the app to create an account and connect the Heater to a WiFi network.

**Note:** Other app and device instructions are also available in the app.

- ◆ Once the app is downloaded, carry out the following steps to control the unit remotely through the corresponding smart device.



## Connecting the App to the Unit

- ◆ Install the "BLACK+DECKER Home" app and create a user account, as detailed above.
- ◆ Plug the appliance in and long-press the Heat Selection / Wi-Fi key for three seconds to activate the WiFi function. There will be a sound prompt to indicate the WiFi is on.
- ◆ Place the appliance within 5 metres of your router.
- ◆ As long as the Heat Selection/Wi-Fi key has been pressed, the WIFI indicator flashes. If there is no network configuration after 3 minutes, the status will be cancelled and the indicator light will go out. If you need to re-connect to WIFI, long press the Heat Selection/Wi-Fi key for 5 seconds to start the network configuration. The WIFI indicator flashes again.

## WiFi Connection

To connect the unit to the BLACK+DECKER Home app via WiFi, carry out the following steps:

- ◆ Activate the Bluetooth and WiFi functions in the corresponding smart phone or tablet device.
- ◆ Plug the appliance in and long-press the Heat Selection / Wi-Fi key for three seconds to activate the WiFi function. There will be a sound prompt to indicate the WiFi is on.
- ◆ When the WIFI indicator flashes, select 'Add Device' and follow the instructions on the display.

- ◆ If the Wifi indicator flashes, the unit can be connected to the BLACK+DECKER Home App.

## Configuring Different SSD Bands for 2.4GHz

- ◆ If your router supports multiple 2.4 GHz bands, but only one Wi-Fi name is displayed on the Wi-Fi search page of your mobile phone, perform these steps:
  1. Go to the Wireless page of the router. (The entry address is usually provided on the label attached to the back of the router).
  2. Go to the 2.4 GHz setting page, and set the Wi-Fi name (SSID) to XXX—2.4G, where xxx indicates the Wi-Fi name. Save setting.
- ◆ When the preceding settings are complete, the new Wi-Fi names will appear on the Wi-Fi settings page of your mobile phone.

**Note:** After the Wi-Fi names are changed, you need to reconnect the devices that use this wireless router. The password remains the same if it has not been changed.

## Using the App

Once the app is downloaded, carry out the following steps to control the unit remotely through the corresponding smart device.

- ◆ Tap the Power On/Off key on the app's main screen to turn the unit On or Off.
- ◆ Tap the + and – keys on the app's main screen to increase or decrease the temperature levels. The current temperature level is displayed above the two keys.
- ◆ Tap the Timer key on the app's main screen to access the timer screen. In the new screen, click Add Timer to program and set a timer.
- ◆ Tap the Mode key on the app's Selection screen to switch between the pre-programmed settings.

## Cleaning and maintenance

**⚠ WARNING:** Before cleaning and maintenance, switch the appliance off and remove the plug from the socket, to prevent electric shock.

- ◆ Do not immerse any part of the appliance, power cord or plug in liquids.
- ◆ Use a soft damp cloth to wipe the surface. Avoid using detergent, spray or chemicals as these may cause damage to the appliance.
- ◆ **⚠ WARNING:** DO NOT allow water or steam to enter any part of the appliance, as this could cause it to malfunction.
- ◆ Store the appliance in a cool, dry place, ideally in its original packaging.

## Protecting the environment



Separate collection. Products and batteries marked with this symbol must not be disposed of with normal household waste.

Products and batteries contain materials that can be recovered or recycled, reducing demand for raw materials. Please recycle electrical products and batteries according to local provisions. Further information is available at [www.2helpU.com](http://www.2helpU.com).

## Technical data

		BXCV41011GB
Input voltage	V AC	220 - 240
Frequency	Hz	50-60
Power input	W	2000
Weight	KG	Net: 7.7 Gross: 9.0

## Product Guarantee

This product comes with a 2 Year guarantee from the original date of purchase. If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase. Refund or replacement is at the discretion of the retailer. This guarantee is in addition to and in no way prejudices your statutory rights.

## The Following Conditions Apply:

- ◆ The product must be returned to the retailer with proof of purchase or a receipt within the 1st year of purchase. For any product related issues after 12 months please contact our customer services team.
- ◆ The product must be installed and used in accordance with the instructions contained in this instruction guide.
- ◆ It must be used only for domestic purposes.
- ◆ It does not cover wear and tear, damage, misuse or consumable parts.
- ◆ This guarantee is valid in the UK and Republic of Ireland.

**Product Security and Telecommunications Infrastructure (PSTI)**

Your Black+Decker 2KW Smart Glass Panel Heater is an interconnected product which uses both wifi and Bluetooth to connect to the BLACK+DECKER Home App. As more devices in the home become connected to the internet, cyber security of the Internet of Things (IoT) is increasingly important to protect end users.

The Black+Decker 2KW Smart Glass Panel Heater will deliver an updated experience on a regular basis including security patches. It is strongly recommended for best performance and security that all maintenance updates should be accepted as soon as possible. The 2KW Smart Glass Panel Heater will continue to update until the specified date found within the Software Update website address. Please note updates may well continue after the date but it is likely that they will be less frequent. For further information please visit the below links for further information.

For Security Reporting, Black+Decker actively tried to identify and reduce potential vulnerabilities during the products lifetime and in this effort we value input on actual or potential vulnerabilities reported by yourself.

If you believe you have discovered a vulnerability in a Black+Decker product please follow the Security Report website address below and follow the steps to complete the Security Reporting Form. Further information regarding the process is referenced on our website.

**Security Reporting Website Address:**

[www.rkw ltd.com/#/security-reporting](http://www.rkw ltd.com/#/security-reporting)

**Software Updates Website Address:**

[www.rkw ltd.com/#/software-updates](http://www.rkw ltd.com/#/software-updates)

**For all customer service enquires please contact us below;**

RKW,  
Sutton House,  
Berry Hill Road,  
Stoke-on-Trent,  
ST4 2NL

Email [blackanddecker@rkw ltd.com](mailto:blackanddecker@rkw ltd.com)

Tel 0333 220 6089

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Model Identifier(s): BXCv41011GB					
Item	Symbol	Value	Unit	Item	Unit
Heat Output				Type of heat input for electric storage, local space heaters only (select one)	
Nominal heat output	P <sub>nom</sub>	2,00	kW	Manual heat charge with integrated thermostat	No
Minimum heat output (indicative)	P <sub>min</sub>	1.0	kW	Manual heat charge control with room and/or outdoor temperature feedback	No
Maximum continuous heat output	P <sub>max, c</sub>	2,00	kW	Electronic heat charge control with room and/or outdoor temperature feedback	No
Auxiliary electricity consumption				Fan assisted heat output	No
At nominal heat output	el <sub>max</sub>	-	kW	Type of heat output/room temperature control (select one)	
At minimum heat output	el <sub>min</sub>	-	kW	Single stage heat output and no room temperature control	No
In standby mode	el <sub>SB</sub>	0,0002	kW	Two or more manual stages, no room temperature control	No
				With mechanic thermostat room temperature control	No
				With electronic room temperature control	No
				Electronic room temperature control plus day timer	No
				Electronic room temperature control plus week timer	Yes
				Other control options (multiple selections possible)	
				Room temperature control with presence detection	No
				Room temperature control with open window detection	Yes
				With distance control option	Yes
				With adaptive start control	No
				With working time limitation	Yes
				With black bulb sensor	No
Contact Details:	RKW LTD, Sutton House, Berry Hill Industrial Estate, Berry Hill Road, Stoke-on-Trent, ST4 2NL				



05/2024

